

# newline

CLEANING & HYGIENE SUPPLIES

CUSTOMER TESTIMONIAL  
**THE CHESTNUT GROUP**



## Country and Coastal Inns go Green

**T**he Chestnut Group is a growing family of country and coastal inns which prides itself in creating unforgettable culinary experiences for their customers.

They operate in picturesque settings throughout East Anglia, surrounded by rich history, culture and a large variety of exciting activities. Furthermore, they offer

outstanding service by working closely with small local businesses in order to provide the highest quality food and beverages. The same can be said for their cleaning supplies.

Recently, the Chestnut group decided to consolidate their purchases for cleaning supplies down to one supplier and have also put more focus on creating an eco-friendly environment. The group are gradually converting all of their sites to the new and innovative Biovate range, a company whose products are based on bio enzymes rather than harsh chemicals. This range is more cost effective than any chemical alternative and offers



***“...their [Newline] customer service team is always incredibly helpful”***



a much deeper clean, all while carrying multiple eco certificates including the leaping bunny.

“The Chestnut group have worked alongside Newline for over 10 years and we benefit greatly from their prompt delivery service, their customer service team is always incredibly helpful when it comes to resolving any problems or sourcing products for us and always ensure that they send us the appropriate COSHH guides. We are also very pleased with the COSHH training we receive free of charge from our account manager, we find it's incredibly useful especially for newer members of staff to learn about handling products, directly from our suppliers.”



“The wellbeing of our staff is of paramount importance for us, switching to the BioVate range has created a safer working environment for everybody since the diluted product is no longer COSHH Classified. We are also impressed with the fact that the product is always dosed correctly due to the fact that we have had pumps installed, product strength

is always consistent and for one trigger spray it could cost as little as 3p! Considering the cost and cleaning quality, the range is outstanding.”

**Steve Smith**  
Group General Manager



It's a pleasure to be working alongside the Chestnut Group, they greatly value the quality service and products which we provide and it is fantastic to be in a partnership with such a likeminded company. As one of our longest standing customers we have evolved together and are very happy with the relationship that we have built over these years, we support what the group stands for, especially regarding their decision to move over to Eco Friendly products.

**Glen Smith** Director Newline Anglia

***“We would be more than happy to recommend Newline to other businesses like our own.”***



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**NEWLINE ANGLIA** Unit 21A Greenfields, Orchard Road Industrial Estate, Royston, Herts SG8 5HE  
T: 01763 262050 F: 01763 262659 E: [info@newlineanglia.co.uk](mailto:info@newlineanglia.co.uk) W: [www.newlineanglia.co.uk](http://www.newlineanglia.co.uk)