

newline

CLEANING & HYGIENE SUPPLIES

CUSTOMER TESTIMONIAL
BLACK SWAN CARE GROUP



Homes to be proud of throughout East Anglia

Black swan prides itself in putting their residents needs and feelings first. They offer an adaptable service, where the facilities are continually reviewed and updated in order to provide a safe environment in which the needs of every individual are met.



The Black Swan Group work collaboratively with their residents; the input and involvement from their residents allow the staff to provide a care package tailored to their own specific needs. Black Swan's highly skilled staff are given the skills and the confidence that they need in order to deliver the highest standards of care and support to every resident.

Every person matters and will be treated equally, compassionately and with the utmost respect & dignity.

***"We have found
their service
impeccable and
they have never
failed to deliver..."***

Tom Lyons



Independence, choice and individuality are at the core of their values, they cannot replace home, but that should never stop us trying.

Black Swan have used Newline for many years. We have found their service impeccable and they have never failed to deliver or turn up on time. Where we have in error forgotten to order items, these have been delivered next day, or same day on some occasions.

All our accounts are accurately managed and we very rarely have any queries. Where we do need to discuss any issues these are resolved quickly without fuss.

At Black Swan we are constantly looking at the health and wellbeing of our residents and staff. Working closely alongside Newline we have recently changed all of our cleaning

Black Swan are a long standing, much valued customers to Newline. We take great pride in the partnership that we have built with Black Swan over the years, both companies are forward thinking in their ethos, ensuring service and attention to detail is foremost. Key to the success has been our ability to ensure that the Black Swan homes are never out of stock, have the most cost effective, up to date range of quality products, backed up with the very best in training and support. All of our team are committed to providing Black Swan with an unrivalled service.

Glen Smith Director Newline Anglia



chemicals from a range of regular petrochemical based cleaning chemicals, to an innovative range of bio enzyme products, with great success, and very positive feedback from our staff.

I would happily recommend Newline as our supplier of choice.



Tom Lyons
Managing Director
Black Swan

“Any issues these are resolved quickly without fuss.”



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